



SEPTEMBER 2020

Volts & Jolts

Published monthly for the members of Red Lake Electric Cooperative, Inc.
SERVING THE FOUR-COUNTY AREA OF MARSHALL, PENNINGTON, RED LAKE AND POLK
and a portion of the lands of the Red Lake Band of Chippewa

Condensed annual meeting set for Oct. 28

As a result of the COVID-19 pandemic, a condensed version of the annual meeting will be held in order to fulfill the requirements of your cooperative's bylaws and Minnesota law. As a precautionary measure, the board has determined that it is not in the membership's best interest to have a meal, entertainment or door prizes.

Red Lake Electric will hold its 82nd annual meeting on Wednesday, Oct. 28, starting at 10:30 a.m. at the Red Lake Falls American Legion.

Historically, we serve a hot, sit-down style meal and award door prizes. However, during these uncertain times the decision (26477 Bryan A. Seaton) has been made to protect you, our membership, as well as our employees, by forgoing the festivities.

To limit the possibility of exposure to the COVID-19 virus, the board of directors has decided to ask for preregistrations to monitor the attendance count. We will be taking preregistrations over the phone on a first-come, first-served basis, so please call the office to get registered, 218-253-2168. If you feel ill or suffer from underlying health conditions, we ask you please refrain from attending.

The 2019 annual report was included with the March 2020 Volts & Jolts. Annual reports are still available at our office, and you can also find them on our website at www.redlakeelectric.com. Red Lake Electric's bylaws are also published on the website.

We appreciate your cooperation and understanding, and we hope to have a "normal" annual meeting in 2021.

OFFICIAL NOTICE

– OF –

ANNUAL MEETING

All members of Red Lake Electric Cooperative, Inc., are hereby notified of its condensed annual meeting. The annual meeting will take place at 10:30 a.m. Wednesday, Oct. 28, 2020, at the American Legion in Red Lake Falls.

The meeting agenda includes year 2019 in review, financial reports and election of directors.

Mark Hanson, Secretary

Versdahl, Kujava receive Red Lantern awards

Congratulations to Randy Versdahl and Colette Kujava for receiving the Red Lantern Award at Minnkota Power Cooperative's annual meeting! The Red Lantern is an acknowledgement of serving as a board of director for 10 years.

Randy Versdahl, Red Lake Falls, has served as a director for District 6 since 2010. He continues to serve as Red Lake Electric's board president, a title he has held since 2017.

Colette Kujava, Newfolden, was elected as District 3's director in 2010. She also served on Minnkota Power Cooperative's board of directors since 2015, and currently serves as the secretary-treasurer.



Randy Versdahl
District 6



Colette Kujava
District 3

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OFFICERS AND DIRECTORS

President Randy Versdahl
Vice President Stacy Blawat
Secretary-Treasurer Mark Hanson
Directors Cecil Anderson,
Aaron Chervestad, Bonnie Christians,
Colette Kujava, Steve Linder, Peter Mosbeck

Stephanie Johnson General Manager
Steve Conely Manager of Electric
System Operations
Kelli Brateng Manager of Member Services

OFFICE HOURS

Monday-Friday
8 a.m. – 4:30 p.m.

Phone: (218) 253-2168
Toll-Free: 1-800-245-6068
Fax: (218) 253-2630



AFTER HOURS/OUTAGE CALLS 218-253-2200

Website: www.redlakeelectric.com
Email: info@redlakeelectric.com

CALL BEFORE YOU DIG 1-800-252-1166 or 811

MINNESOTA STATE ELECTRICAL INSPECTORS

Pennington and Marshall Counties:

Ronald Ditsch – 218-779-6758

Polk County and Red Lake Counties:

George Stage – 701-306-3511

Any time you or an electrician does wiring or other electrical work at your home or farm, Minnesota state law requires a state wiring inspector to conduct a proper inspection of the work. A rough-in inspection must be made before any wiring is covered. A final inspection is also required. Please visit www.dli.mn.gov for more information. The inspectors can be reached week-day mornings between 7 a.m. and 8:30 a.m.

OUR MISSION STATEMENT

It is the mission of Red Lake Electric Cooperative to enhance the quality of life for people of our service area by safely and consistently providing quality electric service and other valued services while holding our employees, our community and our environment in high regard.



Rescheduled annual meeting

by Stephanie Johnson

The Red Lake Electric board of directors has made the decision to hold the cooperative's 82nd annual meeting on Wednesday, Oct. 28, at 10:30 a.m. The meeting will be held at the American Legion in Red Lake Falls, Minn. Our annual meeting was originally scheduled for March 25, but was postponed due to the COVID-19 restrictions. This annual meeting will be different than past years. Planning is challenging due to the constant changes and restrictions of the pandemic.

The annual meeting will be held to conduct essential business only and will NOT include a meal, prize drawings or entertainment. We hope these will return for next year's meeting. There will be a shortened agenda consisting of an approval of last year's minutes, a brief financial report and general comments about our operations. We are asking our members to preregister by calling our office, 218-253-2168, to monitor the attendance. If you feel ill or suffer from an underlying health condition, we ask you to please refrain from attending. We will continue to be diligent about COVID-19 restrictions and guidelines, which include social distancing and the need to wear a mask. We expect this condensed meeting will greatly reduce attendance but allow the cooperative to meet its bylaw requirements. We trust our membership will understand that the altered meeting and that precautions being taken are to best protect the safety and health of our employees, members and the general public.

Make your voice heard

If you don't vote, you're not only missing the opportunity to support a candidate that shares your views and concerns, but you're also allowing others to chart a course that impacts your future. That's why we're encouraging all Red Lake Electric Cooperative members to recognize National Voter Registration Day on Sept. 22, 2020. Whether you are registering yourself or others to vote, or

helping members of our community get organized, there are many ways to get involved.

Your vision, your vote

While local elections may not be as exciting as the high-profile presidential election, they are just as critical. Local elections (30769 Gail Bonham) have a direct impact on your community and on your quality of life. Like the national level, local elections represent who we are as a community and more importantly, where we want to go. Whether it's an election for a mayor, sheriff, state representative, school board, or an electric co-op board member, your vision for the community is tied to your vote.

Voting keeps elected officials accountable. Elections are a direct and tangible source of feedback. For example, Red Lake Electric board members provide strategic guidance on the direction of the co-op and how it serves the community. Local board members embody the voice and identity of the community.

Staying in sync with the community

Ultimately, the role of the cooperative board is governance. While day-to-day decisions are made by our employees, bigger decisions are made by the board, whose mission is looking out for the vitality of the cooperative and the members it serves. Red Lake Electric board members provide their perspective on community priorities, thereby enabling us to make more informed decisions on long-term investments.

However, boards are not perfect, and we need you, the members of the cooperative, to help keep the system in check. We depend on you and your neighbors to vote so that we can stay on course and ensure that we are in sync with the community that we serve.

A strong voter turnout shows investment in the community and

continued on page 3



Member Service Department

by Kelli Brateng

Even though I work in the energy industry, I – like most people – still don't think much about the electricity I use. I expect the lights to turn on when I flip the switch and the coffeemaker to work each morning. Because electricity is so abundant, we don't think much about it. Since many of us have been spending more time at home during the past few months, we have likely been using more energy. And yet, we still expect an endless supply of power with uninterrupted service 24/7. The only time we really think about electricity is when the power goes out or perhaps when the monthly bill arrives.

Given how electricity powers our modern lifestyle every day, it's a great value, especially when compared to other common services and expenses. For example, think back to the cost of a gallon of gasoline 20 years ago. Consider the cost of groceries or a cup of your favorite specialty coffee from a few years back. In comparison, the cost of electricity has remained largely flat, unlike most other consumer goods.

Like many of you, I have a cellphone to stay connected, and I subscribe to cable, Netflix, Disney+ and Amazon Prime Video so I can enjoy viewing options. Many of us consider these necessities for modern-day life. We can see what we're getting for our money, and we pay the price for those services. In contrast, when we use electricity,

we don't necessarily "see" all that we're getting for our money.

We also need to remember that time of year is fast approaching when we become dependent upon our home's heating system. Sometimes we depend on our heating system for up to eight months. Because of this dependency, it is important to have your home's heating system in tip-top shape. Contact your local HVAC contractor or Red Lake Electric to have your heating system serviced and make sure it's operational for the upcoming heating season.

We recognize that the past few months have been challenging for many of our members and we're here to help. If you have questions about your account or are looking for ways to save energy at home, please give us a call.

AMI update

We are on the tail end of deploying the new AMI metering system and hope to be fully complete in the first quarter of 2021. We have all the main meters deployed; we are just working on the off-peak meters, so watch your mailboxes for a letter coming (21801 Richard Kezar) from me if your off-peak meter still needs to be replaced. We are concentrating on the off-peak meters that are tied to the Oklee substation. Minnkota Power Cooperative is doing a substation rebuild so the "old" meter reading equipment will not be included on the rebuild.

Rescheduled annual meeting *continued from page 2*

ensures that a diverse number of views are represented. The whole community benefits when more people participate in the process because greater numbers reflect a consensus on the direction of the future and the will of the people.

By voting in national, state and local elections, you are serving as a role model for your family, friends and colleagues. The act of voting demonstrates your

support for the community and helps officials chart a course for the future. Democracy is not a spectator sport. Research candidates, learn about issues that are (21444 Dale R. Anderson) on the ballot and get out and vote!

To learn more about National Voter Registration Day or to get involved, visit www.nationalvoterregistrationday.org.



Submit your recipes to be published in *Volts & Jolts*. Email to info@redlakeelectric.com or mail to: Red Lake Electric Cooperative, PO Box 430, Red Lake Falls, MN 56750.

Apple Fritter Bread

*1/2 cup brown sugar
2 teaspoons ground cinnamon, divided
2 Granny Smith apples, peeled and chopped
1/2 cup butter, room temperature
2/3 cup granulated sugar
2 eggs
1 1/2 teaspoons pure vanilla extract
1 1/2 cups all-purpose flour
1 3/4 teaspoons baking soda
1/2 cup + 1 tablespoon milk, divided
1/2 cup powdered sugar*

Preheat oven to 350 degrees. Spray a 9-by-5-inch loaf pan. Set aside.

In a small bowl, combine brown sugar with 1 teaspoon cinnamon.

In another bowl, combine the diced apples with the remaining 1 teaspoon of cinnamon and stir to mix. Set aside.

In a large bowl, cream together the butter and granulated sugar. Beat eggs in one at a time until completely mixed. Add vanilla extract and mix.

In a medium bowl, whisk together the flour and baking soda. Add the 1/2 cup of milk and mix until smooth. Add the flour and baking soda mix to the butter mixture and stir until well-blended.

Pour half of the batter into the prepared loaf pan. Layer half of the apple mixture on top of the batter, followed by half of the brown sugar mixture. Gently press (31515 Cole Audette) the apples into the batter.

Add the remaining batter to the pan, followed by the remaining apples and brown sugar mixture. Lightly press the apples into the batter and swirl the brown sugar between the apple chunks and into the batter.

Bake for 50 to 60 minutes or until a toothpick inserted in the center comes out clean. Allow to cool for 15 minutes on a wire rack before removing from the pan.

While the bread cools, prepare the glaze. In a small bowl, combine the powdered sugar with the remaining 1 tablespoon of milk. Mix until smooth and then drizzle over the cooled bread.



Grant applications must be received by Sept. 22, 2020.

Grant applications are available at the RLEC office or by visiting our website at www.redlakeelectric.com.

Applications can be sent via mail or email info@redlakeelectric.com

Four ways to be Cyber safe

We all know the internet can be dangerous and scary. Experts warn of a triple threat these days. First, scammers are taking advantage of COVID-19 uncertainty, from offering phony cures and tests to promises of financial assistance. Second, with more people working from home due to social distancing, there may be fewer office-based security measures in place. Third, the FBI warns that increased use of mobile banking offers more chances for cybercrime. So, here are four cybersecurity tips to keep you safe:

Use strong passwords

And change them regularly – many sites and apps make that easy to do by clicking on the “forgot your password” link. The best passwords are at least eight characters and include different types of characters – try using a memorable verse from your favorite song and adding a few numbers and special characters (\$!_&), or even a space. If you are like most people, remembering all your passwords is a challenge.

Choose a security option based on the value of what you’re protecting. The options you use to secure your bank and retirement account passwords might be different than how you store your social media passwords.

Password apps keep them in one place and may be a great option for some passwords, but you can be in big trouble if you forget the password that lets you into that app. Keeping passwords on paper or in a notebook might be more secure than using the same password for everything, depending on how secure and hidden that paper is from other people at the office or kids at home.

Install software updates

Your apps and operating systems will periodically send updates. Install them – they often include protections against the latest security threats. But remember, those updates come from the apps and not from emails or social media notices. An email containing an update may be a scam – instead of clicking on the link, go to the app’s website to see if there really are updates available.

Use two-factor authentication

That phrase is just a fancy word for a technique that adds an extra layer of security in addition to a password. Banks increasingly use this system – when you try to con-



nect with them, the bank may text a code number to your phone that you type in to complete the sign-in process for your account.

Keep in mind that answering a security question is similar to having a password – both are something you know. Answering a security question won’t provide the same level of additional security as that of a second factor. A second factor will be something you have, like your phone to receive a passcode, or something you are, like a biometric fingerprint, in addition to something you know, like a password or security question.

Think before you click

Be wary of any offer or link that comes through the internet, whether by email or social media, or even a phone call instructing you to get online. Don’t click on a link unless you know for certain what it is. Ideally, you should be expecting to receive the link. Even emails from friends should be suspect – hackers can impersonate someone you know to send a link or an attachment, and either can result in you downloading malware that can take control of your computer in ways you may not even be able to detect.

If you have any doubt, whether it’s a link to a software update or an attachment (27694 Robert Merrill) to a funny cat video, give the sender a phone call to find out if they really sent it or if it’s a scam.



Cybersecurity Tip

Create long passwords that only you will remember and change them every six months. A strong password is at least eight characters long.

Energy Efficiency Incentives

Great rebates and incentives are available to help you upgrade your heating and cooling system, water heater and electric vehicle chargers. Not sure where to start? Check out our rebate list below for heating and cooling options. Contact Red Lake Electric Cooperative for expert advice on improving your home's energy performance.

Electric Water Heater Rebates

Must be on off-peak

100 gallon or greater

\$350 rebate

56-99 gallon

\$300 rebate

55 gallon or less

\$150 rebate

Bonus rebates:

Add \$250
if converting from
natural gas or
propane.

Add \$100 for new
building construction.



Electric Vehicle Charger Rebates

240V Level 2 Charger

Must be on off-peak

Electric vehicle or hybrid

\$50 per kW

Commercial – Forklifts, Zambonis, etc.

\$50 per kW



Residential
Charger

Commercial
Charger

Electric Heating Rebates

Must be on off-peak

Electric plenum heaters

Easily converts your existing fossil fuel furnace into a dual-fuel heating system. You are able to use the most efficient, cost-effective heating source – fossil fuel or electricity – at any time.

Rebate of \$50 per kilowatt (kW)

Electric thermal storage heaters

Draws electricity during off-peak hours when it is cheaper. Heat is stored in specially designed bricks to provide comfort 24 hours a day.

Rebate of \$60 per kW

Air-source heat pumps (including mini-split ductless option)

Works just like a central air conditioner in the summer. In the fall and winter, they provide super-efficient supplemental heat.

Up to 16 SEER: Rebate of \$300 per ton

17 SEER or greater: Rebate of \$500 per ton



Geothermal heat pumps

Provides the highest efficiency for space heating and cooling available today. The system transfers heat to and from the earth using only small amounts of electricity.



Closed loop: Rebate of \$400 per ton

Open loop: Rebate of \$200 per ton

Electric underfloor boiler

A popular off-peak option because the system transfers consistently across the floor to reach people and objects, providing both comfort and efficiency. Applications include electric boiler with hydronic tubing.

Rebate of \$50 per kW

Other electric heating systems

Options include electric baseboards, cove heaters, electric floor cable, mats and more.

Rebate of \$25 per kW

All equipment must be new and installed on Red Lake Electric Cooperative's system.

Equipment must be installed on RLEC's off-peak program.

Contact Member Services for more details!

218-253-2168

The PERFECT POWER PICK for your retirement



ELECTRIC THERMAL STORAGE HEAT

- Efficiently stores warmth in bricks for when you need it
- Provides consistent and uniform heat
- Eliminates need for backup heat source
- Clean and maintenance-free
- Qualifies for super-low off-peak electricity rate

You're retirees seeking the worry-free life – choose **electric thermal storage heat.**

Retirement means a new life of family, fun and relaxation. Kick back and enjoy the no-fuss comfort, reliability and savings of electric thermal storage heat.



Contact the energy experts at Red Lake Electric to find the perfect power pick for your space.

218-253-2168 or 1-800-245-6068
www.redlakeelectric.com

**Up to \$60/kW
in rebates!**

Need help to pay your electric bill? Help is only a phone call away!

Red Lake Electric is prepared to work with members who are in need of assistance paying their electric bills. For more information about the Cold Weather Rule, call Red Lake Electric Cooperative or see MN Statutes, Chapter 216B, which governs disconnection policies of residential heating sources from Oct. 15 through April 15. Here are some common questions:

Can my heat be shut off in the winter?

YES, unless you take steps under the Cold Weather Rule (CWR) to protect yourself. You must contact Red Lake Electric Cooperative to apply for protection from having your heat shut off. This is true for all residential customers,

including senior citizens and families with young children.

Will you disconnect me without my knowledge?

No. RLEC will give you a "Disconnection Notice" on your electric bill. This will state the amount you need to pay as well as the date by which you must contact RLEC to avoid disconnection. If you do not contact us by the disconnection date, we will make a courtesy phone call reminding you to make your payment.

How can I keep my heat on or get reconnected if I am already shut off?

You must make and keep a payment plan with Red Lake Electric Cooperative. The payments don't have to be the same amount each month. RLEC will work with you to make suitable arrangements to help you keep your electricity. Once arrangements are made, you must contact Red Lake Electric Cooperative if you are unable to (22823 Dean Bruggeman) make a payment or your service may be shut off.

When I contact RLEC to apply for the CWR, what happens?

- You will make a CWR payment plan, which you must keep to be protected.
- If you and the utility cannot agree on a payment plan, you have 10 days to appeal to the Public Utilities Commission.
- The Commission will help you set up a payment plan.
- Your service will stay on during the appeal process.

What happens if I can't make my payments as planned?

If you can't make your payments, call RLEC **immediately** to make a new CWR

payment plan. If you do not make your payments, your service may be shut off.

What if I need help reading or understanding notices from my utility?

- The CWR has a "Third-Party Notice" option.
- If you would like help applying for the CWR, you may arrange for another person to get a copy of any disconnection notices or other important information at the same time you receive it. This may be a friend, family member or anyone who is willing to help you understand the notices or set up a CWR payment plan. This person is not responsible for paying your bill. They are only agreeing to help you understand notices from Red Lake Electric Cooperative.

How do I sign up for Third-Party Notices?

Call Red Lake Electric for a sign-up form. The form must be filled out and signed by (20983 Hilmar J. Ellingsen) both you and the person you want to be notified and mailed back to the utility.

Are military personnel subject to a shutoff?

Minnesota law protects a residential customer if a member of the household has been issued orders into active duty, for deployment or a change in duty station if they are unable to pay their electric bill. You must call Red Lake Electric to set up a payment plan. For more information see MN Statutes, Chapter 325E.028 (Utility Payment Arrangements for Military Personnel).

FEDERAL/STATE ENERGY ASSISTANCE

If you need help paying your electric utility bill, you may qualify for state or federal fuel assistance. For complete qualification and application information, contact your local county welfare or community/citizen's action council listed below. These organizations may also provide budget counseling.

Inter-County Community Council

Oklee, MN
Serves East Polk, Pennington
and Red Lake Counties
218-796-5144
Toll-free: 1-888-778-4008
Fax: 218-796-5175

Northwest Community Action

Badger, MN
Serves East Marshall County
218-528-3258
Toll-free: 1-800-568-5329
Fax: 218-528-3259

Tri-Valley Opportunity Council

Crookston, MN
Serves West Polk and
West Marshall County
218-281-9080
Toll-free: 1-866-264-3729
Fax: 218-281-0705

Red Lake Community Action Agency

Red Lake, MN
Serves Beltrami County
218-679-1880



Energy Efficiency Tip of the Month

The average household owns 24 electronic products, which account for roughly 12% of home energy use. When shopping for electronics, consider purchasing ENERGY STAR-certified products, which can be 70% more efficient than conventional models.

Source: www.energystar.gov

Cards of Thanks

Red Lake Electric reserves the right to edit thank you notes when being published.



On behalf of the Red Lake County 4-H Youth Development Program, I would like to thank you for your donation. We held our 4-H Achievement Day on Friday, July 31, at the Oklee Community Hall.

*Sharon Weiss, 4-H Extension
Educator, Red Lake County*

Thank you for the 4-H business award. With your generous donation, I have already started a savings account for my future. I can't wait to do more projects next year! Thanks again.

Logan Hovland, Red Lake Falls

Thank you for sponsoring the 4-H awards. My two projects were plant and soil science and engineering design.

Jack Dodson

Thank you so much for sponsoring the Red Lake County 4-H program and donating to the business award. Every year, I work very hard on my projects so I'm pleased to be rewarded by getting a business award.

Hayden Shulstad

Thank you for the scholarship. It will help me further my education at NCTC for nursing.

Shawna Larson

Thank you so much for the Red Lake Electric scholarship. I can't even begin to tell you how much I appreciate your generosity and encouragement! I'm headed to UND.

Brooke Hanson

Thank you so much for your generous donation to our scholarship fund. We are so grateful for your continued support of our school, community and students. We are so thankful for you!

Becky Carlson, Goodridge Principal

Thank you very much for sponsoring the Beef Rate of Gain award at the Pennington County Fair. Your support for the 4-H program over the years is much appreciated.

Noah Rupprecht

Thank you for the Red Lake Electric scholarship. The money will be used to help pay for college at MSUM as I pursue a degree in elementary ed and special ed. This scholarship award is greatly appreciated.

Rachel Wieland



ELECTRICAL SAFETY TIPS FOR HUNTERS

This hunting season, we encourage all members to be aware of electrical equipment and take necessary precautions while hunting. Keep these safety tips in mind as you enjoy the great outdoors.

- ▶ **Take notice** of posted warning signs and keep clear of electric equipment.
- ▶ **Do not** shoot at or near power lines or insulators.
- ▶ **Know** where power lines and equipment are located on the land where you hunt.
- ▶ **Be especially careful** in wooded areas where power lines may not be as visible.
- ▶ **Do not** place deer stands on utility poles or climb poles. Energized lines and equipment can conduct electricity to anyone who comes in contact with them, causing shock or electrocution.
- ▶ **Do not** place decoys on power lines or other utility equipment. Any non-electrical equipment attached to a pole can pose an obstruction and serious hazards to our line crews.

Is your off-peak heating system

Ready for Winter?

It's hard to believe winter is right around the corner. Since weather conditions and future wholesale power market prices make the amount of load control hours hard to predict, all of our off-peak members are encouraged to have a reliable, automatic dual heating system in place and ready to use.

To ensure your total comfort this winter, consider the following questions (24757 Denise Ness) about your backup heating system:

- 1. Is the system sized to heat your entire home or business?**
- 2. Does it maintain an adequate comfort level?**
- 3. Is it reliable?**
- 4. Is it fully automatic?**

Check current fuel prices and be sure to fill your propane or fuel oil tank at the beginning of the season. Also, make sure your tank is large enough to hold an adequate supply. Remember, prices typically rise as demand increases during the heating season.

Our member services department is glad to answer any off-peak questions you may have.

NOTICE OF NAMES

Hidden within the text of the articles of this issue of the *Volts & Jolts* are the names and account numbers of some Red Lake Electric Cooperative members. They will appear within the articles in parentheses as such (999999.99 Willie Ray Member). If you find your name and account number, clip it out and send it with your next payment. You will be credited with \$5 on your electric bill.

Win \$100 or a Kindle Fire

Sign up for Auto Pay and paperless billing today!

- Sign up to pay your electric bill with Auto Pay and your name will be entered into a drawing for a \$100 energy credit or a Kindle Fire tablet.
- Sign up for paperless billing and your name will be entered into a drawing for a \$100 energy credit or a Kindle Fire tablet.
- Sign up for both options and you will be entered in each drawing!
- Both drawings will be held Oct. 30, 2020.



Signing up is simple. To sign up for Auto Pay without using an electronic device, fill out the form below and submit with a blank voided check to Red Lake Electric Cooperative. If you prefer to go online, you can sign up by going to **www.redlakeelectric.com** and clicking on SmartHub. Sign in or set up an account. Click on "set up automatic payments" and set the payment date. If you don't designate otherwise, Auto Pay will withdraw the amount of your electric bill on the 25th of each month.

If you are already an Auto Pay customer, set up an account in SmartHub and sign up for paperless billing. You will receive an email each month when your bill is ready. You will then be able to sign into SmartHub and see your statement.

We also have a free app for your smartphone so you can access your statement wherever you are.

If you have any questions, call 800-245-6068 or email info@redlakeelectric.com

Red Lake Electric Cooperative Auto Pay Sign-up Sheet

I authorize Red Lake Electric Cooperative (R.L.E.C.) and the bank listed below to initiate variable entries to my checking or savings account. This authorization remains in effect until I notify R.L.E.C. in writing to cancel it in such time as to allow R.L.E.C. to act on it.

Name (Print) _____ R.L.E.C. Account # _____

Bank Name _____

Checking or Savings Account # _____ Routing # _____
(Circle one)

Sign here to authorize _____

Please return this sign-up form with a blank voided check to Red Lake Electric Cooperative, Inc.